



To Whom It May Concern:

I write this testimonial with pleasure to commend the efforts and support provided by Brigitte Seum to my organisation in the development of our electronic Patient Care Reporting (PCR) system. Country First Response provides paramedics on site to any organisation requiring advanced emergency life support.

Brigitte was tasked to set up and program an ePCR system for our organisation to allow paramedics to enter patient details anywhere they would have access to the internet, and to securely store all of our patient care records in an easily accessible and confidential manner.

Brigitte carried out the work very professionally and with expertise. She was challenged on many occasion and worked through those challenges diligently. Her work ethics were impeccable and she was only too happy to provide phone support once the system was ready to start using.

The program chosen was Filemaker which provided a very stable and perfect environment for our requirement. Its security and ease of use makes it perfect for our situation. The program has many options allowing various levels of access and sets up a very controllable platform for secure and confidential patient information. Also a statistical information database has been set up to allow easy access to paramedic stats for medication use, patient care provided, training and skills maintenance, and client services. Filemaker is easily expandable and we are currently developing a more effective staff and training database system incorporating into the ePCR platform.

I thank Brigitte for her dedication to our requirements and the on-going support she provides when needed. Her advice has proved most valuable to what we require and Brigitte's expert knowledge of Filemaker makes them both the perfect combination for our requirements.

I would only be too happy to recommend both Brigitte and Filemaker to any organisation seeking assistance in business e-program development.

Regards,

Bill Britt
Director Clinical Operations
Country First Response.